# **Feature Name ReadBillingStatement**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

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| **Use Case ID:** | UC-3.2.10 | | | |
| **Use Case Name:** | ReadBillingStatement | | | |
| **Created By:** | Caitlin Abelson | | **Last Updated By:** | Caitlin Abelson |
| **Date Created:** | 9/10/18 | | **Last Revision Date:** | 10/3/18 |
| **Actors:** | | Customer  Event Manager | | |
| **Description:** | | Customer asks the Event Manager for a receipt for the events that they have attended. The Event Manager then gives them the receipt | | |
| **Trigger:** | | Customer has attended an Event | | |
| **Preconditions:** | | 1. The Customer has attended events | | |
| **Postconditions:** | | 1. Customer receives the receipt that they requested | | |
| **Normal Flow:** | | 1. Customer logs into account 2. Customer clicks account information tab 3. Customer clicks request form for receipt 4. Customer fills out necessary information 5. Customer submits 6. Request form gets sent to Event Manager | | |
| **Alternative Flows:** | |  | | |
| **Exceptions:** | | 5a. In step 5 of the normal flow, if form submitted with invalid information   1. System error prompt will show that there was invalid information given 2. The form will be shown again to the Customer 3. The Customer fills out the necessary information and continues to step 6 | | |
| **Includes:** | |  | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | |  | | |
| **Notes and Issues:** | |  | | |